



Policies for Coaching with Vonda Vaden Bates

1. Appointments are 50 minutes, unless otherwise arranged.
2. Pre-paid coaching appointments may be transferred to another person.
3. Refunds are not available 24hrs after purchase.
4. Missed appointments without a 24hr notice to request rescheduling are subject to forfeiture of that appointment.
5. Rescheduling is permitted by the purchaser and coach.
6. Pre-paid appointments may be used within one year from the date of purchase.
7. In the unlikely event that Vonda is unable to fulfill coaching services of prepaid appointments, you will be provided an option for a different 10th Dot trained coach. If the replacement is not deemed suitable, a refund may be granted.
8. Purchaser and coach agree to make a good faith effort to reconcile any issues regarding delivery of services.

Inquiries regarding these policies and the sale of coaching services provided by 10th Dot, may be submitted to: Vonda Vaden Bates, 10thdot@10thdot.com, 612-247-1448